

Advising Technology Subcommittee

January 11, 2023

9:30am – 11:00am

Microsoft Teams & SJMC 318

- Welcome
- Updates from the Registrar
- Updates from Brian
- CPoS Advisor Question Website
 - [Test server link.](#)
- EAB Enhancement Discussion
 - What do we like about EAB?
 - What could be improved about EAB for advisors & staff?
 - What could be improved about EAB for students?
 - What is missing from EAB?
 - What are the features in EAB that we don't use or are infrequently used?
 - How are different units/offices across campus utilizing EAB for scheduling, referrals, etc?
- Open Time for Committee Comments and Questions re: Advising Tech

Note:

Registrar

- New hire in Registrar recently
- Asked if anyone has any other thoughts/comments on the CPoS plans for this committee beyond the FAQs – no comments

Updates from Brian

- Banner 9
 - All campuses will have own customizable dashboard (ie Aiken vs. Columbia) -- allows us to do more customization on the Columbia SSC view

EAB Enhancement Discussion

- Brian gave an update
 - Screen share to show us the Idea portal through EAB – where Brian submits our enhancement requests
 - Shows you submitted ideas, ideas under consideration, planned, delivered, etc
 - We can “upvote” already submitted ideas from other campuses
- EAB being able to use preferred names
 - Now a place for a student to enter pronouns – under “**User Settings**”
 - No outreach planned yet, but maybe later in the semester

- Required scheduling appointment comments – most common
- Adding information about the date a course was dropped in the Courses panel on EAB

Actions ▾						
<input type="checkbox"/>	COURSE	PROFESSOR	DAYS/TIMES	MID	FINAL	ABSENCE
<input type="checkbox"/>	ECON-224-H01 Introduction to Economics	Mckinley Blackburn	Ended on 12/12/2022 TR 11:40am - 12:55pm ET Darla Moore School of Business-126		B+	0 (0)
<input type="checkbox"/>	EXSC-444-002 Exercise Science Practicum	Valerie Gardner			A	0 (0)
<input type="checkbox"/>	EXSC-555-001 Current Topics in Exercise Science	Claran Fairman	Ended on 12/12/2022 MWF 8:30am - 9:20am ET Discovery I Building-140		A	0 (0)
<input type="checkbox"/>	PUBH-302-H02 Introduction to Public Health	Bridget Miller	Ended on 12/12/2022 TR 10:05am - 11:20am ET Public Hlth Res Ctr-319		A	0 (0)
<input type="checkbox"/>	SCHC-499-HGY HNRS: Senior Thesis/Project	Dirk Den Ouden Tracy Skipper			A	0 (0)
<input type="checkbox"/>	Dropped Section EXSC-351-H01 Acquisition of Motor Skills	Troy Herter	Ended on 12/12/2022 TR 2:50pm - 4:05pm ET 650 Lincoln St-CLASSROOM			0 (0)
<input type="checkbox"/>	Dropped Section ITAL-121-J10 Elementary Italian	Dominick Noviello				0 (0)

-
- Assigned advisor in one of the columns when pulling ALL reports in EAB
 - Brian mentioned that a revamp of the reporting feature to standardize it is on the docket at EAB
- Ellyn D from DMSB
 - Nudges for campaigns aren't sent to all students, just to students who haven't scheduled their campaigns
 - Would love the ability to pre-schedule messages go out to ALL students in the campaign, not just those who haven't scheduled – ie "Course schedule is available today"
 - Brian mentioned that EAB is creating a "Messaging Campaign" that will be for sending out messages to certain specified groups
 - Likely will have the same functionality as the campaign in tracking email open rates
- Lauren Kozlik from DMSB
 - Question about new feature that allows you to add signature in EAB under "User Settings" -- it will be on any email sent out from EAB
- Ability to make the Appointment Report viewable to students (in the way that there is a box that is able to check to make it viewable, like with the Note feature)
- Reporting enhancement request
 - Being able to do a search with "OR" -- ie generate a report of all students have have taken CLASS A and CLASS B or CLASS C
- Student View – many upvotes here!
- Can we add Time Ticket to EAB somewhere?
- Under Utilized Features
 - Success Markers
 - Predictive Analytics
- Claire Robinson – update on the process of moving forward with suggestions
 - Fixing a problem vs. Wishlist items
 - 1) Brian adds requests to Idea Portal that collects enhancement requests across campuses 2) communicate it verbally and in writing to our EAB strategic

consultant 3) EAB Navigate CEO – discussions at a high level through Quality Assurance conversations once per year and through contract re-negotiation (in 2022 USC re-upped the contract for 5 years with EAB)

- Claire's suggestion – outline the requests in writing, figure out what has been a long term request (ie scheduling comment box) and get them to answer
- **Create a report that has ideas categorized and prioritized and how we want to address (options 1, 2, or 3 above) -- ACTION ITEM FOR FEBRUARY MEETING**
 - Model based on the CPoS question bank for collecting this data

Document from Claire re: CPoS and DW

- We could invite an institution back to talk to us if helpful

Degree Works Institutional Interviews (01/29/21 – 02/02/21) Executive Summary

Institutions Interviewed

1. **University of Alabama** (12 Colleges, 70 programs, UG enrollment 32,800)
2. **University of Georgia** (14 Colleges, 142 programs, UG enrollment 29,800)
3. **University of Auburn** (11 Colleges, 190 programs, UG enrollment, 24,500)
4. **Purdue University** (11 Colleges, 200+ programs, UG enrollment 32,600)
5. **Virginia Commonwealth University** (14 Colleges, 69 programs, UG enrollment 22,800)
6. **West Virginia University** (14 Colleges, 140 programs, UG enrollment 22,000)
7. **Oklahoma State University** (8 Colleges, 200+ programs, UG enrollment 20,000)
8. **Middle Tennessee State University** (7 Colleges, 140 programs, UG enrollment 19,500))
9. **East Tennessee State University** (9 Colleges, 140 programs, UG enrollment 11,200)

Organizational Structure

- All institutions interviewed manage DegreeWorks (DW) within Registrar's Office.
 - 8 report to Academic Affairs - Alabama, Auburn, Georgia, Purdue, VCU, WVU, OK State, ETSU
 - 1 reports to Student Affairs – MTSU (Admissions & Enrollment Management, with dotted line to Provost)