

# Kennedy Career Enhancement Series Cover Letter Example

ABCRx HealthCare  
Pharmacy Internship

## Job Description

If you are seeking the opportunity to be part of a dynamic, innovative team made up of people who are passionate about their mission - come to ABCRx HealthCare and help us make a difference in our community!

ABCRx HealthCare is a growing and innovative health care company whose mission is to provide the highest quality healthcare solutions for health plans, patients, and caregivers through Medication Therapy Management (MTM) programs, services, and products.

Medication Therapy Management (MTM) is a personalized service designed to optimize health outcomes for individual patients. Through the ABCRx program, pharmacy interns, pharmacy technicians, and pharmacists as a team work directly with patients, their providers, and community pharmacists to ensure optimal treatment while reducing the risk of adverse events and drug interactions. The ABCRx program is unique in its ability to identify and triage drug-related problems at a population level on a per patient basis.

## JOB PURPOSE:

Our Pharmacy Interns are responsible for performing administrative duties, tasks, and assignments that will support either ABCRx Administrative Operations or ABCRx Medication Therapy Management (MTM) programs and services. Under the direct supervision of a pharmacist, the Pharmacy Intern provides medication management services to patients and clients of ABCRx, including performing community health screenings with patients and completing comprehensive medication reviews. The assigned responsibilities primarily focus on providing medication management therapy services through outbound calls to patients with various medication management needs.

As a ABCRx employee you will enjoy:

- An environment of excellence and high-quality service
- Focus on people, communication, trust, and improvisation
- Competitive salaries
- A relaxed work environment.

**EDUCATION:** Must be enrolled in, or have completed a, formal course of study to become a pharmacist from an approved and accredited college or university.

**EXPERIENCE:** Preferred: prior experience working in an MTM call center environment and/or with a geriatric population in a healthcare environment.

**CERTIFICATES, LICENSES, REGISTRATIONS:** Possess and maintain a current Pharmacy Intern License from the respective and applicable State Board of Pharmacy.

## Company Description

ABCRx provides patient-specific, data-driven technology and solutions that enable healthcare organizations to optimize medication regimens. We improve patient outcomes, reduce hospitalizations, lower healthcare costs, and manage risk. We deliver our solutions through a comprehensive suite of technology-enabled products and services for medication risk management and risk adjustment.

June 1, 2020

Notice there are no 'th' or 'st' listed after the date

Dr. Jane Doe  
ABCRx HealthCare  
Gainesville, Florida

Can be improved by explaining what specific opportunity you are writing about

Dear Dr. Jane Doe,

Because they used MTM in job description it's okay to abbreviate

Thank you for extending this opportunity to students at the University of South Carolina. During my introductory rotation at StoneRidge Pharmacy under Sally Roberts, PharmD, I successfully completed MTM services for several patients throughout the month including CMRs. One such service allowed me to positively impact a member of the community as it provided a husband with a complete list of medications for his wife to be used when they attend healthcare appointments. This seemingly small service of simply providing an accurate and up to date list of medications reminds me to conduct each patient interaction seriously.

Expresses interest, discusses positive impact of company services

Suggest spelling these abbreviations out

In pursuing my MHA degree, I am grateful for all opportunities to improve patient outcomes. Having learned about our healthcare system in depth, I personally strive to educate on the importance of adhering to medications as well as ensuring patients are on appropriate medications. During my time as an intern with CVS Pharmacy, I made weekly adherence calls to a variety of patients. While in truth these calls were brief, it allowed me to hone my over-the-phone conversational skills and professionalism. I was grateful for the impact these short calls allowed me to make in patient adherence to medication ranging from medication synchronization to cost adjustments.

Discusses her qualifications and experience here

In my organizational role as Outreach Director for CPFI, I have worked with multiple nursing homes and their patients in recreational activities. I also often help my own grandfather, a type II diabetic, with his medication and administration. Additionally, in the past, I helped organize my grandmother's palliative medications for ease of use by my grandfather and her hospice nurses. Had I been knowledgeable enough about CMR and other MTM programs at the time, I feel my grandmother could have benefited even more.

Shows she researched the company

Discusses her perspective on the need for the company's services

Finally, in reviewing the list of 32 fundamentals, I can attest that I am proficient at listening generously, understanding, and focusing on the patient, as well as creating innovative solutions. I appreciate the opportunity to apply for this intern position to further hone and expand my skills as a future healthcare professional. Thank you again, and I look forward to hearing from you soon.

Summarizes her skills, thanks them for consideration and has a call to action

Sincerely,

*Barbara Streisand*

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If you desire, you can use the same letterhead as your CV at the top of the page and exclude your contact information below your signature

Email address listed is professional